

Dispute form for a transaction from WOW AIR:

Creditcard ☐	Debitcard ☐
List your last four digits in your card number:	
Cardholder name:	
ID number:	
Transaction date:	
Transaction amount:	
Merchant name:	
Phone number:	
Email:	

Reason for dispute:

☐ Service not rendered.

Booking reference
Number of Passangers
Date of flight, departure location, destination.

Date of return flight, departing location, destination (if applicable).

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Please explain here, if the transaction is payment for extra services, for example: seat, meal, extra bag.

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Please note that booking confirmation and invoice is required with the dispute form.

Other information:

Date

Cardholder Signature

Please send the signed dispute form, booking
confirmation and invoice to: endurkrofur@valitor.is